

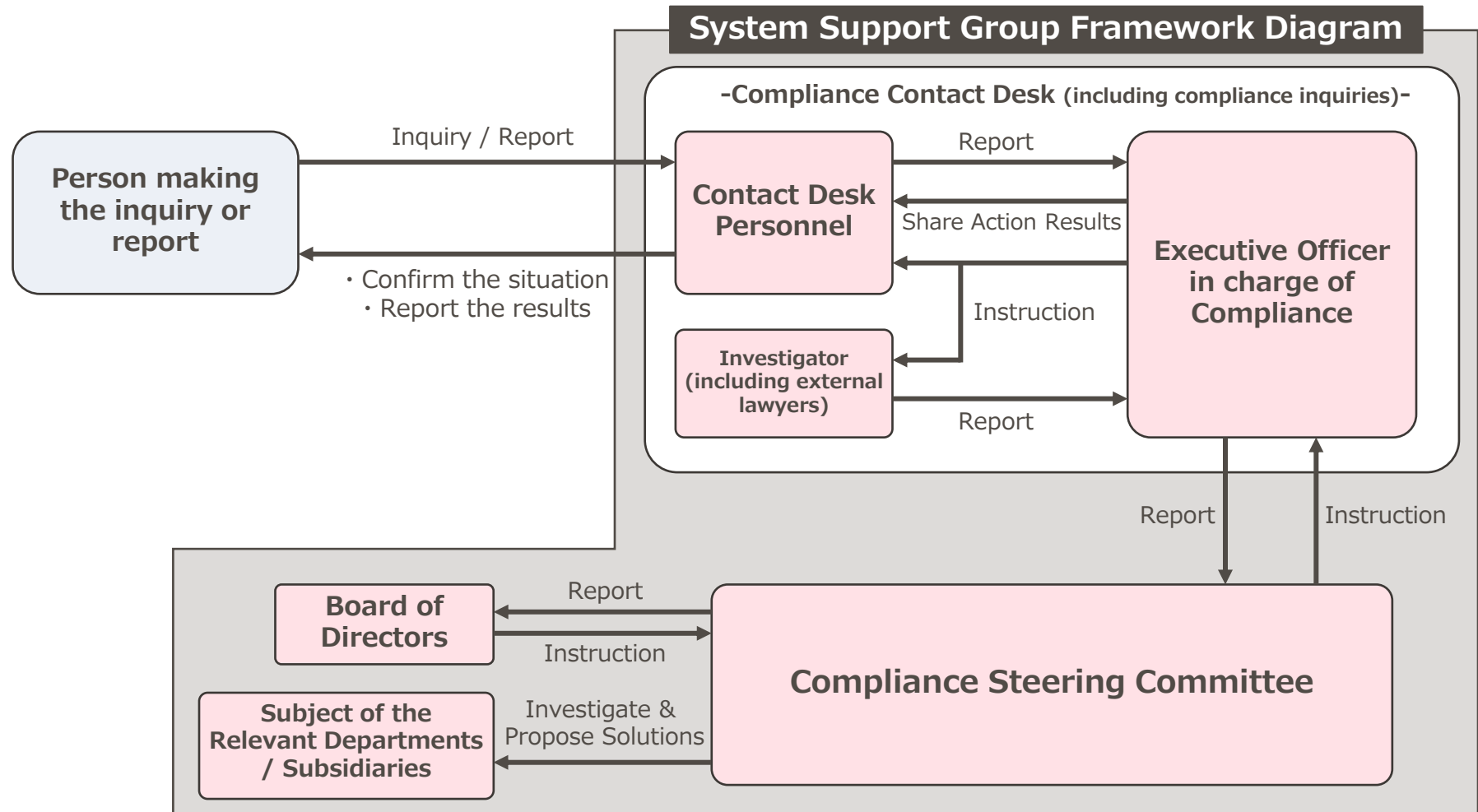
# Operational Framework and Past Records of the Compliance Contact Desk

System Support Holdings Inc. (Securities Code: 4396)

July 1, 2026

# Framework for Receiving and Handling Inquiries and Reports

The System Support Group handles inquiries and reports submitted from both inside and outside the group based on the framework below.



# Disclosure of Categories and Summaries of Whistleblowing Reports Accepted

In accordance with the provisions of Article 11, Paragraph 2 of the Whistleblower Protection Act, we hereby disclose the status of whistleblowing reports accepted as "inquiries or reports" by the compliance contact desk established by the System Support Group, as follows:

## **[Status of inquiries and reports accepted as whistleblowing reports]**

(July 1, 2025 - June 30, 2026)

① Harassment	...	None
② Labor issues / Workplace environment	...	None
③ Information management / Security	...	None
④ Other legal violations / Corporate ethics	...	None

## **[Activities to Facilitate Internal Whistleblowing]**

When an issue is identified, we take corrective, remedial, and recurrence prevention measures for each case in accordance with the System Support Group's Compliance Regulations and based on the framework described in this document.

## **[Activities to Facilitate Internal Whistleblowing]**

To facilitate internal whistleblowing, the System Support Group conducts the following activities:

- Every month, we notify all executives and employees of the System Support Group about the compliance contact desk.
- Once a year, we conduct compliance training for all executives and employees of the System Support Group.

**Thank you**

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 **System Support Holdings**